



Preseason Workshop

9th September 2026

Agenda

- Presentations
 - Port Otago
 - Isite/Enterprise Dunedin
 - Cruise Action Group
 - DOC
 - Q&A

- Breakout sessions
 - NZTA
 - DOC
 - Isite
 - Port Otago

Session closes 11:30

85

Booked

74

Port Chalmers

13

Double Days

2 in Dunedin

11

Dunedin

0

Overnight at
Port Chalmers

8

1+1 Days (Dunedin and
Port Chalmers)

2

Maiden Calls

67%

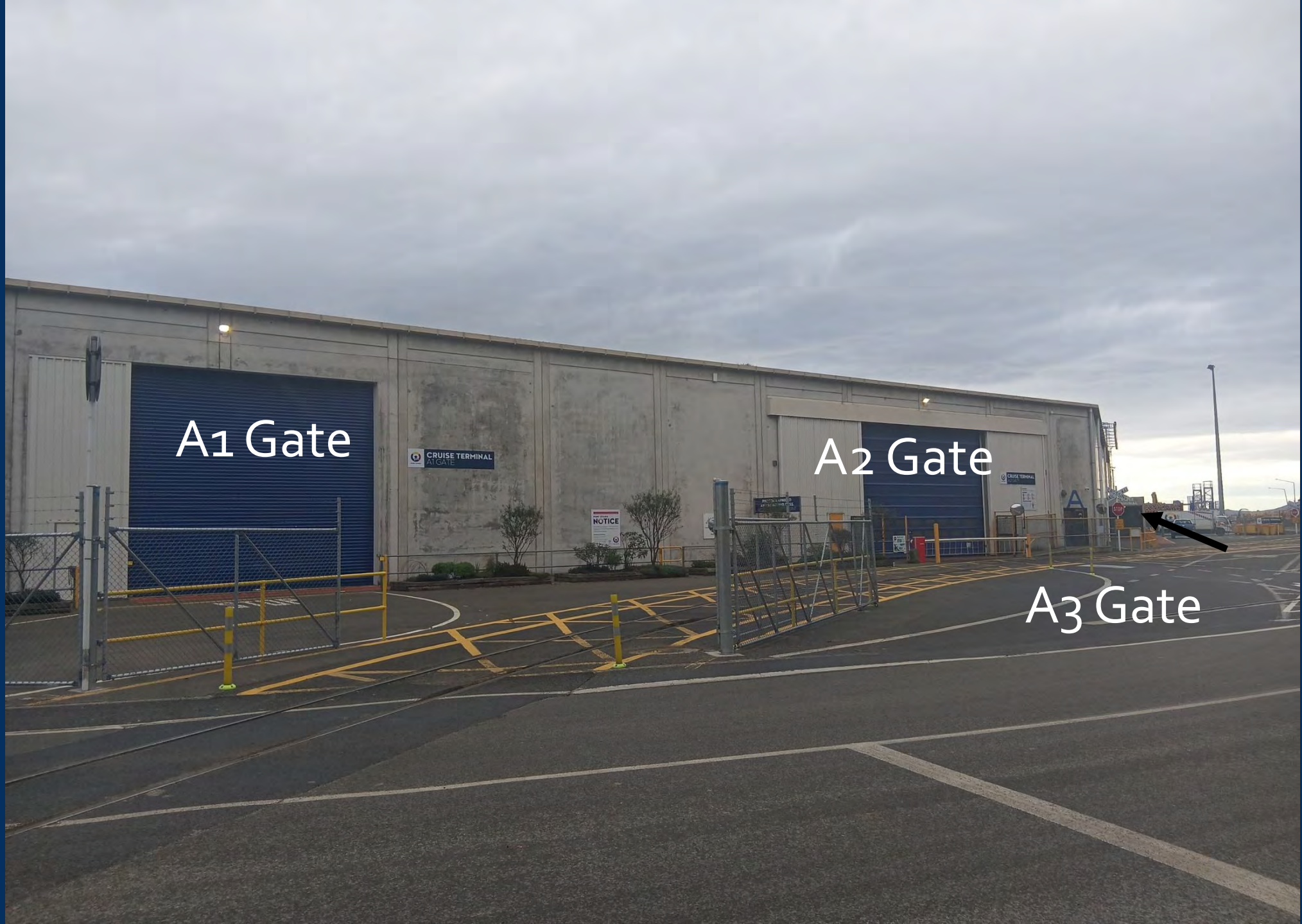
Of ships arriving
Dec/Jan/Feb



Port Otago Operations

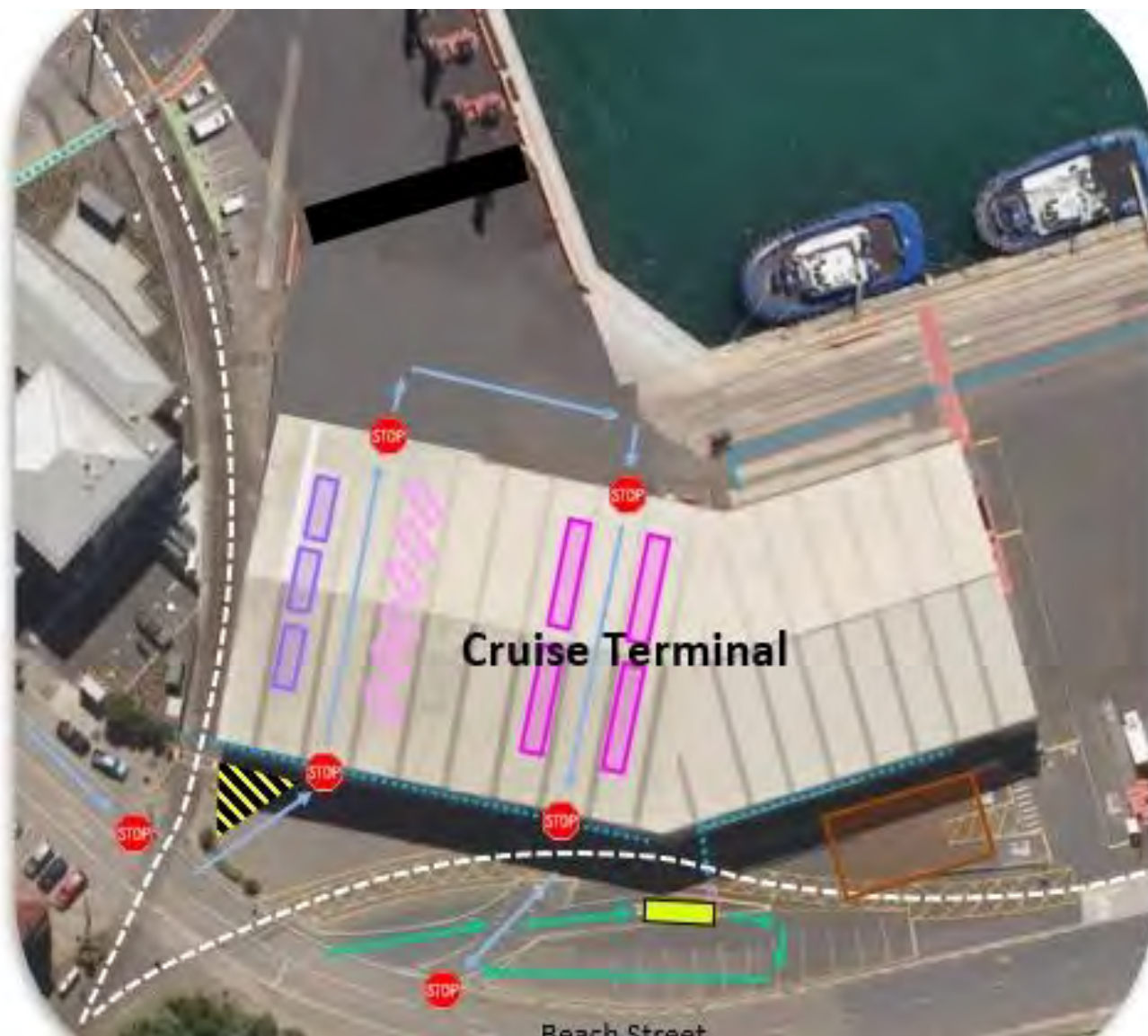
No Significant Operational Changes This Season!

But here is a brief reminder.





Standard Layout



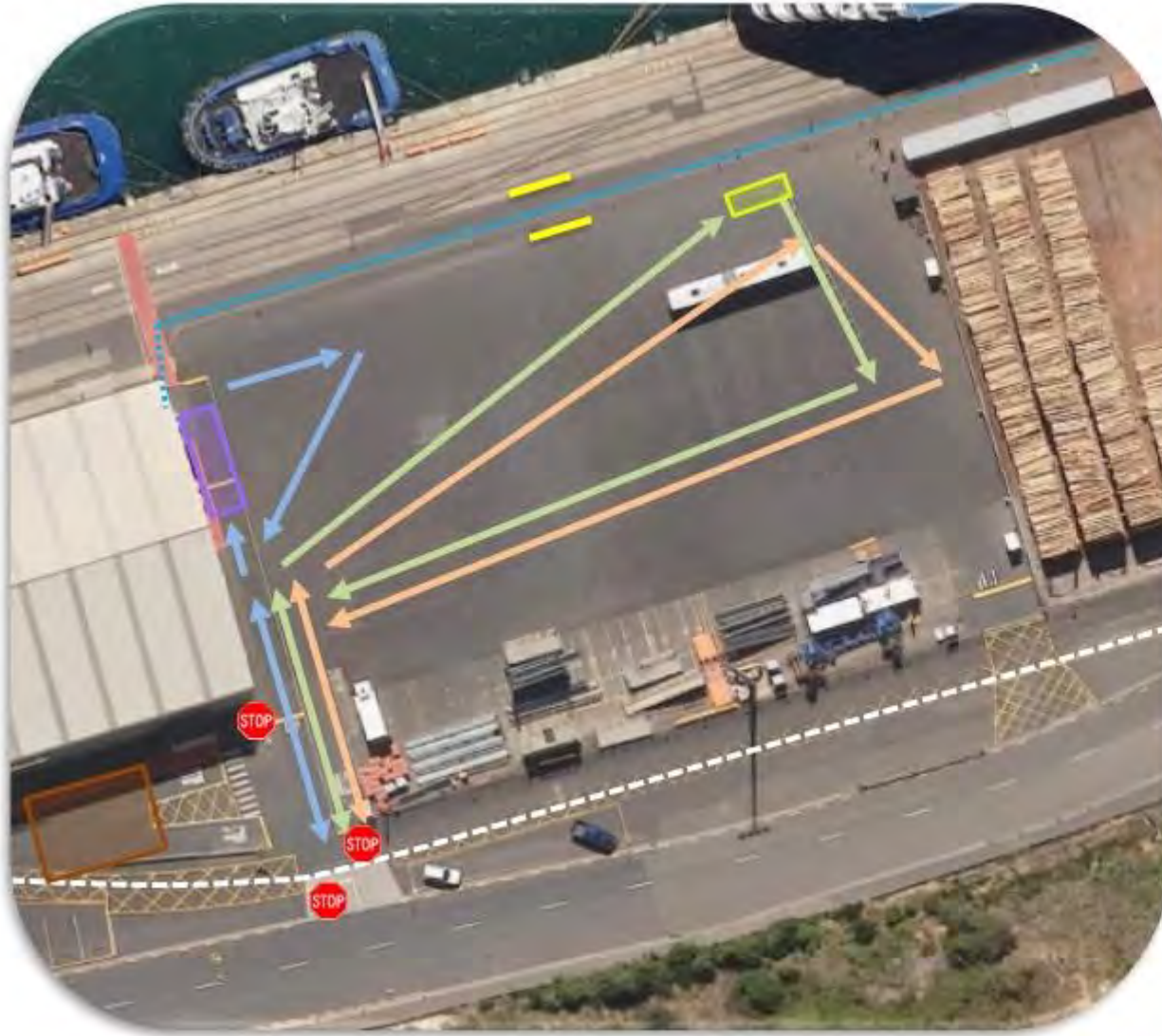
- | | |
|--|--|
|  Blocking Boxes |  Pedestrian Walkway |
|  Taxi Travel Route |  Large Parking Bay |
|  Private Tours Travel Route |  Medium Parking Bay |
|  Taxi Stands (x3) |  Small Parking Bay |
|  Rail Line |  No Parking Zone |
|  Government Officials Parking
(Police, MPI, Customs) | |

End of Day and Quieter Days



- | | |
|--|--|
|  Blocking Boxes |  Pedestrian Walkway |
|  Taxi Travel Route |  Drop Off Area |
|  Private Tours Travel Route |  Medium Parking Bay |
|  Taxi Stands (x3) |  Small Parking Bay |
|  Rail Line |  No Parking Area |
|  Government Officials Parking
(Police, MPI, Customs) | |

A-Shed Closed – Very Quiet Days

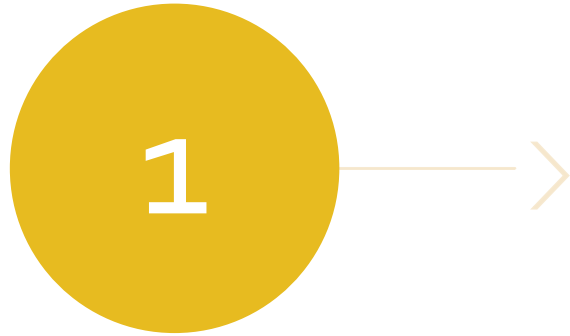


- | | | | |
|---|--|---|---------------------------|
|  | Shuttle Travel Route |  | Rail Line |
|  | Ship Tours Travel Route |  | Private Tours Parking Bay |
|  | Private Tours Travel Route |  | Shuttle Parking Bay |
|  | Pedestrian Walkway |  | Wharf access chains |
|  | Government Officials Parking
(Police, MPI, Customs) | | |



Accessing Port Otago sites

Sign Up Process



- **Returning Drivers – Reissuing Cards**

- | | | | | | |
|--|--|-------------------------------|--|--------------|---|
| Company Details | | | | | |
| Company Name: | | | | | |
| Company Manager Name: | | | | | |
| Phone Number: | | Company Email Address: | | | |
| Name Of Authorising Company Representative: | | | | | |
| Signature Of Authorising Company Representative: | | | | Date: | |
| Your Port Otago Sponsor Name (must be a Cruise Coordinator or Manager): | | Signature | | Date: | - |

[illegible]

ID Card Issuing

▪ New Drivers

- New drivers must go through the same process as last season: a photo will be taken, and they'll need to complete an individual form.
- New drivers must complete this process at the Red Shed on Fryatt Street from Monday 14 September to Friday 18 September. Please bring a government-issued photo ID.
- We will not be issuing cards for 'once or twice' drivers/operators. If you have any instances of this please let us know prior so we can make the correct arrangements.

▪ Card Pickups

- Can be collected from the Red Shed on **October 14th and 15th**
- Otherwise you can collect from Port Otago but please contact us prior

Pre-booked private tours

A “pick-up booking” must be advised to Port Otago via the online system

No booking no access

Bookings must be submitted by 0500 on day of ship arrival

Authorised Vehicle Stickers



- Must be on all vehicles entering Port grounds.
- When Port IDs are issued, we can issue these for as many vehicles as you drive.
- If you aren't displaying a sticker expect to be stopped by cruise staff upon entry.



PORT OTAGO

Arrival/departure times for private operators



You must have tours booked to park onsite



Should not arrive earlier than 15 minutes before scheduled pick-up time



All operators must depart the designated area once they have picked up their assigned customers, or at the time of agreed departure.



All passengers must be collected from inside the Cruise Terminal and safely guided to vehicle



On return operators must ensure passengers return safely to the cruise terminal – or you could drop passengers outside the four square so they can visit Port Chalmers retail shops.

Private Tour Operator Open Days



Date:

27th September – 10am

28th September – 10am



This year these are optional for all returning operators but mandatory for any new operators. If you or any staff would like to attend RSVP is essential to cruise@portotago.co.nz



On the day, you will come to the main building to sign in as a guest



You must bring **valid photo ID**

Key things to remember!

Name change: 'Private Tours' has been renamed to 'Independent Tours' and 'Ships Tours' to 'Shorex' to align with national branding.

Never call or email Sean, Michelle or Carolyn directly. Please use cruise@portotago.co.nz or call the cruise coordinator number 021947984

Please wear high vis while on Port Otago sites. This cannot be orange. Once you leave your vehicle you must have it on.

Please listen to staff on site. If you disagree with what they are saying, ask for one of the coordinators to assist and do not argue in front of passengers.

No ID card, no entry. Don't forget it!



Have a fun season!

Remember to email cruise@portotago.co.nz with any issues



Cruise Season 2026-2027 Pre-brief

Dunedin isite Visitor Centre





The i site's Role

- **Visitor Experience**
 - Welcoming and greeting
 - Providing a personalised and informative service
 - Selling and promoting the city
- **Facilitating Smooth Operations**
 - Coordination with tour operators
 - Working closely with the Port Otago Cruise Team
 - Handling enquiries from stakeholders





Tour Purchase Opportunities for Cruise Passengers



Prior to Departure

Official onboard ShoreEx programme available via the travel agent or cruise line website at the time of cruise booking.

Book directly with operators or through an Online Travel Agency (OTA) before departure.



On Board the Ship

Official onboard ShoreEx programme available via the ship's concierge desk.

Book directly with operators or through an Online Travel Agency (OTA) while travelling between ports.



On Arrival in Port

The isite is generally the final booking point for passengers who have not yet decided on their activities for the day.

Book directly at an available isite location (up to three locations may operate, depending on the day).



The isite's Operating Process

The Day Before Cruise Ship Arrival

- **Collect & Collate**

Information from each operator about tour availability and details.

- **Create & Issue**

A tour availability list and relevant ticketing for the next day.

- **Submission Deadline**

Tour availability must be submitted by **2:00PM** the day before each cruise ship arrival.

Cruise Ship Arrival Day

- **Display Tour Information**

Tour description sheets of all available tours will be displayed.

- **Promote Local Tours and Services**

Actively engage with cruise ship passengers to promote and sell local tours and services.

- **Manage Bookings**

Make bookings promptly and efficiently to ensure a smooth experience for passengers.





Tour Description Sheets

To ensure accurate promotion of your tours, please provide your tour details to the isite via email:

visitorcentre@dcc.govt.nz

The isite will prepare the description sheets for your tours.

Please note:

- For tours available on 21 Oct, details must be provided no later than **14 Oct**.
- For tours available on 1 Nov, details must be provided no later than **28 Oct**.

The Name Of The Company

The Specific Name Of The Tour

Tour Details:

This should be a succinct overview of what the tour entails, focusing on the main highlights and itinerary. Ensure that it is factual and free from overly promotional language, fitting within the 250-character limit.

Duration:

Departure time(s) from Port / City:



Cost: NZ\$\$\$ per adult, NZ\$\$\$ per child

- Tour details and capacity (if relevant)
- Duration
- Departure time(s)
- Pricing





Poster Display Opportunity at Port Chalmers Cruise Terminal

Tour operators have the opportunity to advertise and sell their products through the isite at Port Chalmers via a poster pay-to-display arrangement.

- **Display Fee:** \$125 (incl. GST) per poster for the season
- **Poster Size:** A3 Portrait
- **Requirement:** Posters must include “Book Here” and promote tours that are available for sale through the isite



CRUISE SHIP CALENDAR OCTOBER 2025 – APRIL 2026*

October 2025	November 2025	December 2025	January 2026	February 2026	March 2026
1 W	1 S	1 M	1 T Celebrity Edge	1 S NZ Masters Games	1 S Occupational Day Pipe Band Camp Whitby 19th Century Sunday Sounds
2 T	2 S	2 T	2 F	2 M Anthem of the Seas Viking Venus	2 M
3 F	3 M	3 W	3 S Douglas Mawson	3 T NZ Masters Games	3 T
4 S Port Chalmers Seafest Festival	4 T	4 Th Celebrity Edge	4 F Silver Nova Viking Venus	4 F NZ Masters Games	4 W White Farns v Zimbabwe (2k 000)
5 S	5 W Celebrity Edge	5 F	5 M Viking Venus	5 T NZ Masters Games	5 Th
6 M Continuum Expo	6 T	6 Sa University of Otago Graduation parade Green Island Market Day	6 F Seven Seas Explorer	6 F Wairangi Day NZ Masters Games Noordam	6 F
7 T	7 F Dunedin Crab Boat and Food Festival	7 S Silver Nova	7 W	7 S George St Market NZ Masters Games Celebrity Edge Viking Orion	7 L USA Day Noordam Villa Vie Odyssey
8 W	8 S Dunedin Crab Boat and Food Festival	8 M Viking Venus	8 T	8 M NZ Masters Games	8 S Sunday Sounds White Farns v Zimbabwe (2k 000) Villa Vie Odyssey Heritage Adventurer
9 T	9 S	9 T	9 F Norwegian Spirit	9 M Douglas Mawson	9 L
10 F	10 M Heritage Adventurer	10 W University of Otago Graduation parade Discovery Princess Viking Orion	10 T	10 F	10 F
11 S	11 T Armistice Day	11 Th Noordam Scenic Eclipse 2	11 F Serenade Quest	11 S Crown Princess	11 Sa White Farns v Zimbabwe (2k 000) Zaandam
12 S	12 W	12 F DSO Christmas concert	12 S Azamara Pursuit Le Soleal	12 M Dunedin Fringe Festival Norwegian Spirit	12 L
13 M	13 Th Black Cape v West Indies T20	13 Sa University of Otago Graduation parade	13 T	13 F	13 M Dunedin Fringe Festival
14 T	14 F Anthem of the Seas	14 S	14 W Silver Moon	14 S Viking Venus	14 Th
15 W	15 S	15 M	15 T Silver Nova	15 M	15 F
16 T	16 S	16 T	16 F Douglas Mawson	16 S OUSA Christmas Week Norwegian Spirit Le Soleal	16 Sa Dunedin Fringe Festival
17 F	17 M Noordam	17 W	17 T Viking Venus Douglas Mawson	17 M OUSA Christmas Week	17 L
18 S	18 T Heritage Adventurer	18 Th Silver Nova	18 F Brighton Gala Day Seven Seas Explorer	18 S OUSA Christmas Week Seabourn Sojourn	18 F
19 M	19 W	19 F	19 S	19 M Anthem of the Seas Viking Orion	19 Sa Dunedin Fringe Festival
20 T	20 Th	20 S Viking Venus	20 F	20 T OUSA Christmas Week	20 L
21 T	21 F Orange Corridor	21 M	21 W	21 F Christmas Now Year	21 F
22 W	22 S Celebrity Edge	22 T Silver Moon Viking Orion	22 T	22 S Carnival Splendor Azamara Onward	22 Sa Dunedin Fringe Festival Sunday Sounds Norwegian Spirit
23 T	23 M St Andrews Day Himalaya Car Show	23 W	23 F Norwegian Spirit The World	23 M Noordam Azamara Onward	23 L
24 F The Otago Fair Carnival Splendor	24 T	24 Th Anthem of the Seas	24 S Silver Moon The World	24 S Discovery Princess Crystal Serenity	24 F
25 S The Otago Fair	25 W	25 F Christmas Day	25 M The World	25 M Crown Princess	25 Sa Celebrity Edge
26 S The Otago Fair	26 Th	26 S Boxing Day	26 T Le Soleal	26 F Celebrity Edge Norwegian Spirit	26 L
27 M Labour Day The Otago Fair	27 F	27 M	27 W Discovery Princess	27 S Arcadia	27 F
28 T The Otago Fair	28 S	28 T Norwegian Spirit	28 M Azamara Pursuit	28 M Occupational Day Pipe Band Camp	28 Sa Museum Night
29 W	29 M Christmas in the Garden Noordam	29 W	29 T	29 F	29 L
30 T	30 Th Santa Parade Carnival Splendor	30 F Discovery Princess Seabourn Quest	30 F Riviera Vasco Da Gama	30 S	30 Sa Anthem Of The Seas
31 F	31 F	31 S New Year's Eve	31 M Seven Seas Navigator	31 M	31 L



Key Dates and Times

- **Submission of tour details for description sheets**
 - For tours available on 21 Oct, details due by **14 Oct**
 - For tours available on 1 Nov, details due by **28 Oct**
- **Submission of tour availability information**
 - By **2:00PM** the day before each cruise ship arrival
- **Submission of poster display inside Port Chalmers Cruise Terminal building**
 - Posters submitted by **14 Oct** will be guaranteed to be displayed on the first cruise ship day.
 - Please note: limited space available. First in; first served.





**Wishing you all a
successful cruise season.**



Ōtepoti Dunedin
Cruise *Action* Group

Dunedin Cruise Strategy – Refresh update

Where we are in the discovery process and what is emerging so far:



Strategic framework for the refresh

Understanding Context:

The refreshed Dunedin Strategy will align with established cruise and destination strategies

Cruise Aotearoa New Zealand 2040

- Primary cruise-specific framework
- Drive for value
- Partner to empower
- Continuous improvement
- Economy, environment, community and visitor outcomes

Ōtepoti Dunedin Destination Management Plan

- Primary local destination framework
- Grow visitor economy value
- Protect and enhance environments, taoka and communities
- Manage tourism collaboratively
- Understand cruise benefits, burdens and social licence

Tourism 2050 / He Pae Tukutuku

- Broader national tourism alignment
- Balanced growth
- Manuhiri / visitor
- Ōhanga / economy
- Hapori / community
- Te Taiao / environment

What the Auckland and Australian Strategies/Plans add

Auckland's new Strategy and Australia's Strategy provide useful reference points, rather than a template to copy

Auckland Cruise Plan 2026-2036

What we can learn:

- Be clear about the destination's role in the cruise network
- Manage the complete visitor journey
- Consider different cruise segments and value propositions
- Link infrastructure to visitor experience and value
- Use clear measures, roles and governance

Australian Cruise Association 2026

What we can learn:

- Concentrate on issues that require collective action
- Link cruise with regional economic development
- Treat sustainability and social licence as strategic issues
- Separate delivery from advocacy and influence
- Recognise we are linked to their network which influences deployment, cost, regulatory compliance and competitiveness.

Our starting point

Dunedin is already comparatively mature in coordination and operational delivery

The refresh is an evolution: from making cruise work well to using that capability to create greater value.

Established model

- CAG has operated since the first plan in 1997
- Cross-agency and sector membership
- Long-standing action planning
- Collaborative destination-management approach

Strong operational base

- Strong internal comms including Pre- and post-season briefings
- Effective public transport, shuttle and SH88 coordination
- Forecasting for peak and double-day planning
- Strong visitor information and facilities
- Established safety, emergency and communications planning

Implication for the refresh

- Don't rebuild what already works
- Protect the strong operational core
- Identify where the next gains in value can come from
- Clarify what requires new collective action

What we have heard so far

The workshops and survey provide different but complementary evidence

Governance workshop

- Grow and demonstrate value
- Move further into destination management
- Use credible evidence to support the cruise narrative
- Develop distinctive heritage, wildlife, harbour and cultural strengths
- Consider regional gateway and repeat-visit opportunities
- Focus on a few key projects

Operations workshop

- Improve shared cruise information and calendars
- Keep refining transport and passenger movement
- Support retailer and city readiness
- Improve welcome, Wi-Fi, wayfinding and information
- Increase spend and close feedback loops

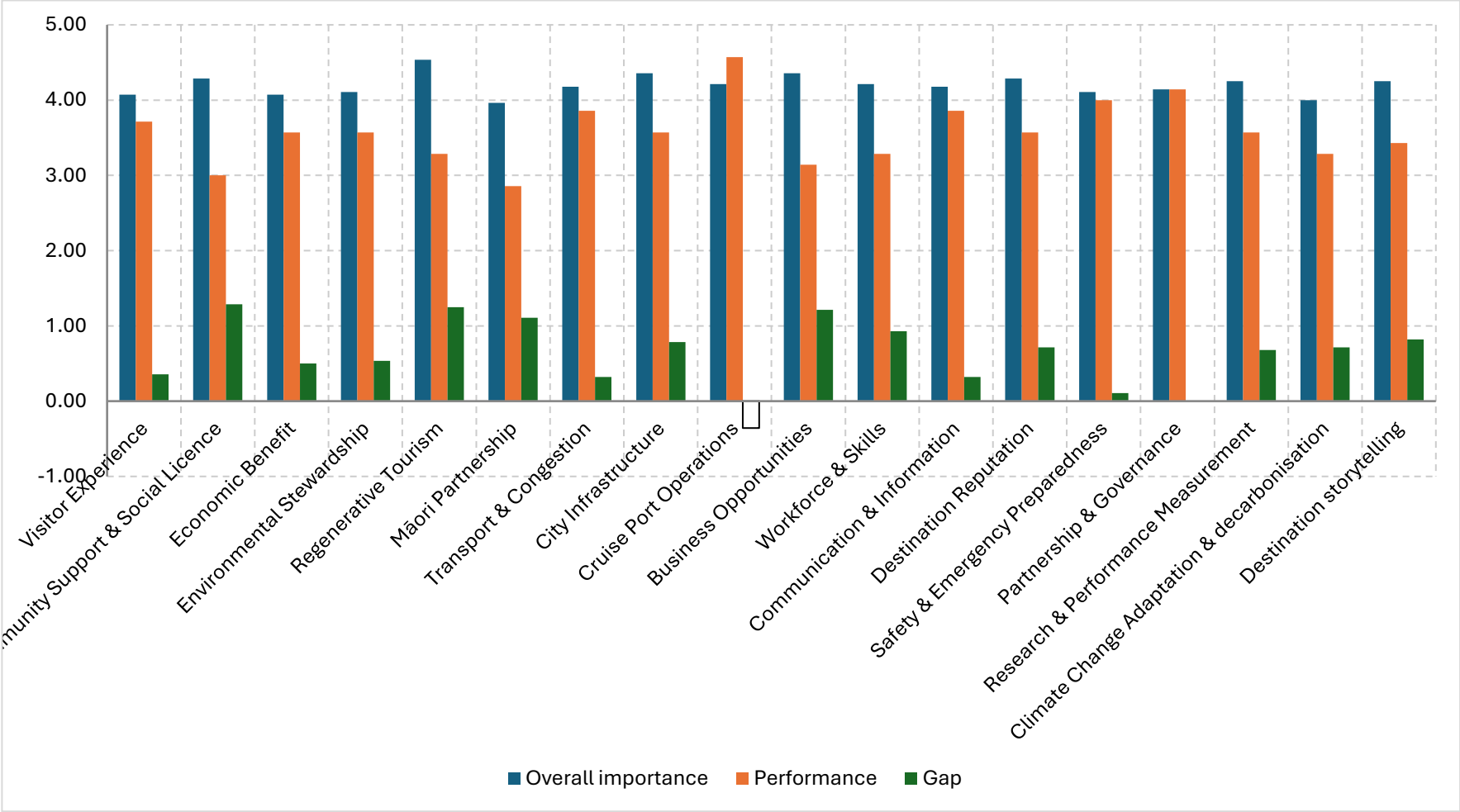
Initial survey feedback

- Visitor experience remains central
- Operational performance is generally seen as strong
- Larger gaps are emerging around value, community support and regeneration
- Business opportunity and Māori partnership warrant more exploration

The emerging picture is not 'fix operations'.

It is 'maintain operations and explore where CAG can focus efforts to create more destination value'.

The 'Overall Importance' vs 'Performance' perceptions and the gap so far



Early signals - not final conclusions

Strengths

Cruise port operations, safety, transport and experience currently rate strongly

Gaps

- Regenerative tourism
- Community support and social licence
- Business opportunities
- Māori partnership
- City infrastructure and workforce

Our existing vision remains a useful starting point

It aligns well with the strategies reviewed, but should be tested through the remaining discovery

“To be the premier cruise destination in New Zealand for the benefit of passengers, crew and our Dunedin community, taoka and the environment.”

What still works

- Destination rather than port focus
- Includes passengers and crew
- Balances ambition with community, taoka and environment
- Consistent with the DMP and national cruise direction

What we should test

- What does 'premier' mean in practice?
- Does the vision sufficiently express Dunedin's distinctive role?
- What outcomes would demonstrate success?
- Does the group still see this as the right ambition?

Emerging areas for testing

These are working themes from the strategy review and feedback to date

Visitor Manuhiri	Economy Ōhanga	Community Hapori	Environment Te Taiao
• Outstanding visitor experience • Welcome and information • Distinctive storytelling and experiences	• Local spend and business value • Product development • Dispersal and regional opportunity	• Social licence • Community benefit • Transparent communication and impact management	• Environmental performance • Harbour and biodiversity • Waste, emissions and regenerative opportunities

Potential areas for collective action

The next phase will test whether these are the right practical programmes for the refreshed plan

Cruise Ready Dunedin	Grow Cruise Value	Prove & Improve Impact	Lead & Influence
• Build on existing annual readiness • End-to-end visitor journey • Information, transport and city readiness	• Local business and product opportunity • Different market segments • Spend, crew, dispersal and repeat visitation	• Small common scorecard • Visitor, economic, community and environmental measures • Evidence for decisions and social licence	• Use Dunedin's coordination strength • Industry and cruise-line relationships • Advocacy where issues sit outside local control

Survey and interview evidence will determine the final priorities and actions

What's next

Complete the discovery, test the emerging direction and convert it into a focused action plan

1. Complete survey analysis

- Continue analysing responses as they come in
- Update quantitative results
- Integrate written feedback
- Check whether early themes remain consistent

Complete interviews

- Targeted stakeholder interviews
- Explore areas needing more depth
- Test value, positioning, social licence, product opportunity and CAG's role

3. Test the direction

- Validate outcome areas
- Test potential collective actions
- Separate existing strengths / BAU from new work
- Clarify delivery versus advocacy

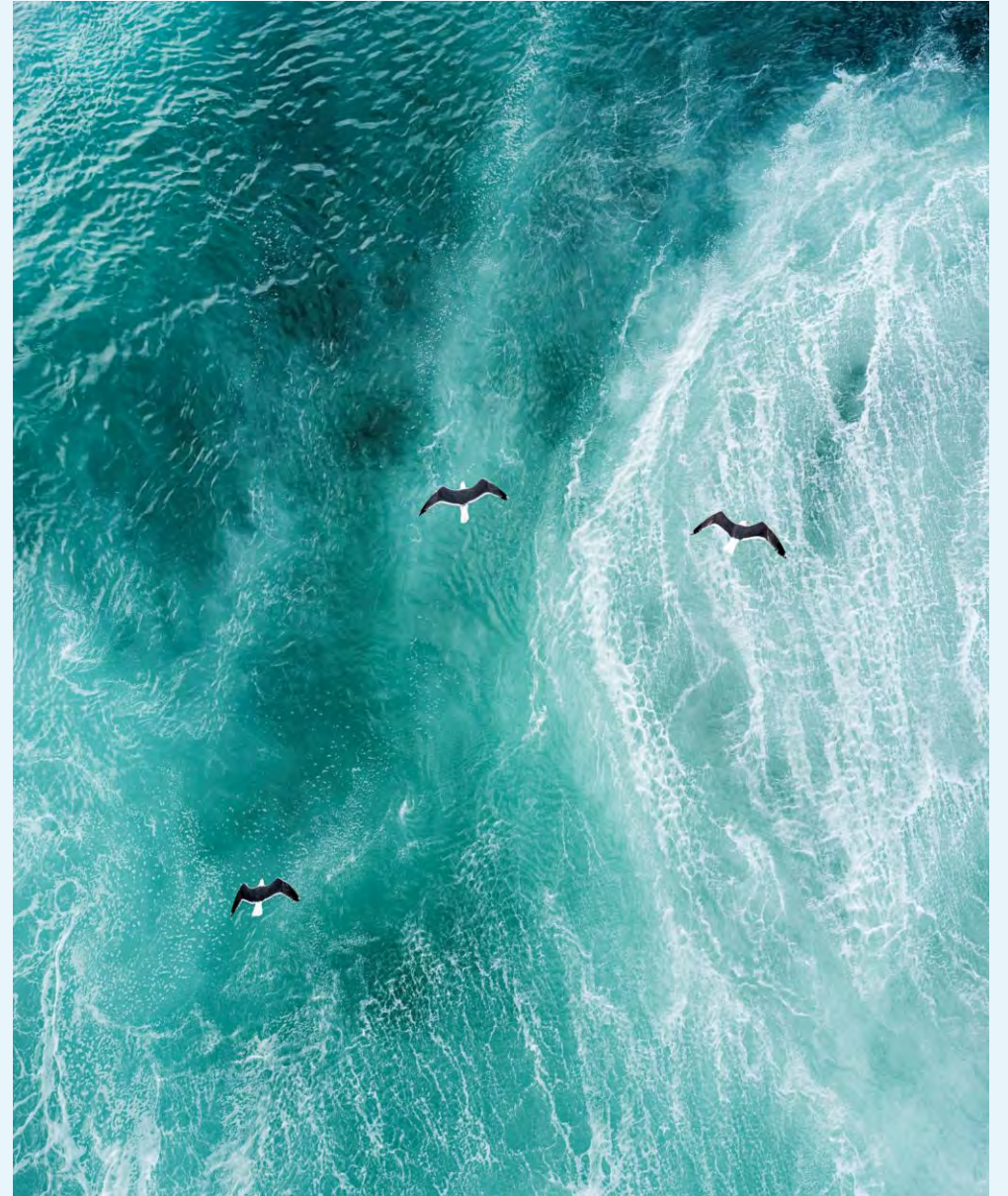
4. Draft the refreshed plan

- Bring all evidence together
- Identify 3-5 priorities
- Develop actions, owners, measures and timing
- Return draft to CAG for review



DOC's Heritage and Visitor Strategy

“Sustainably manage visitors to protect and enhance the values of New Zealand’s natural, cultural and historic heritage”.



Strategy Goals

Protect → New Zealand's natural, cultural and historic resources are preserved and protected to maintain cultural and historic values, biodiversity, ecosystem health, landscapes and natural quiet

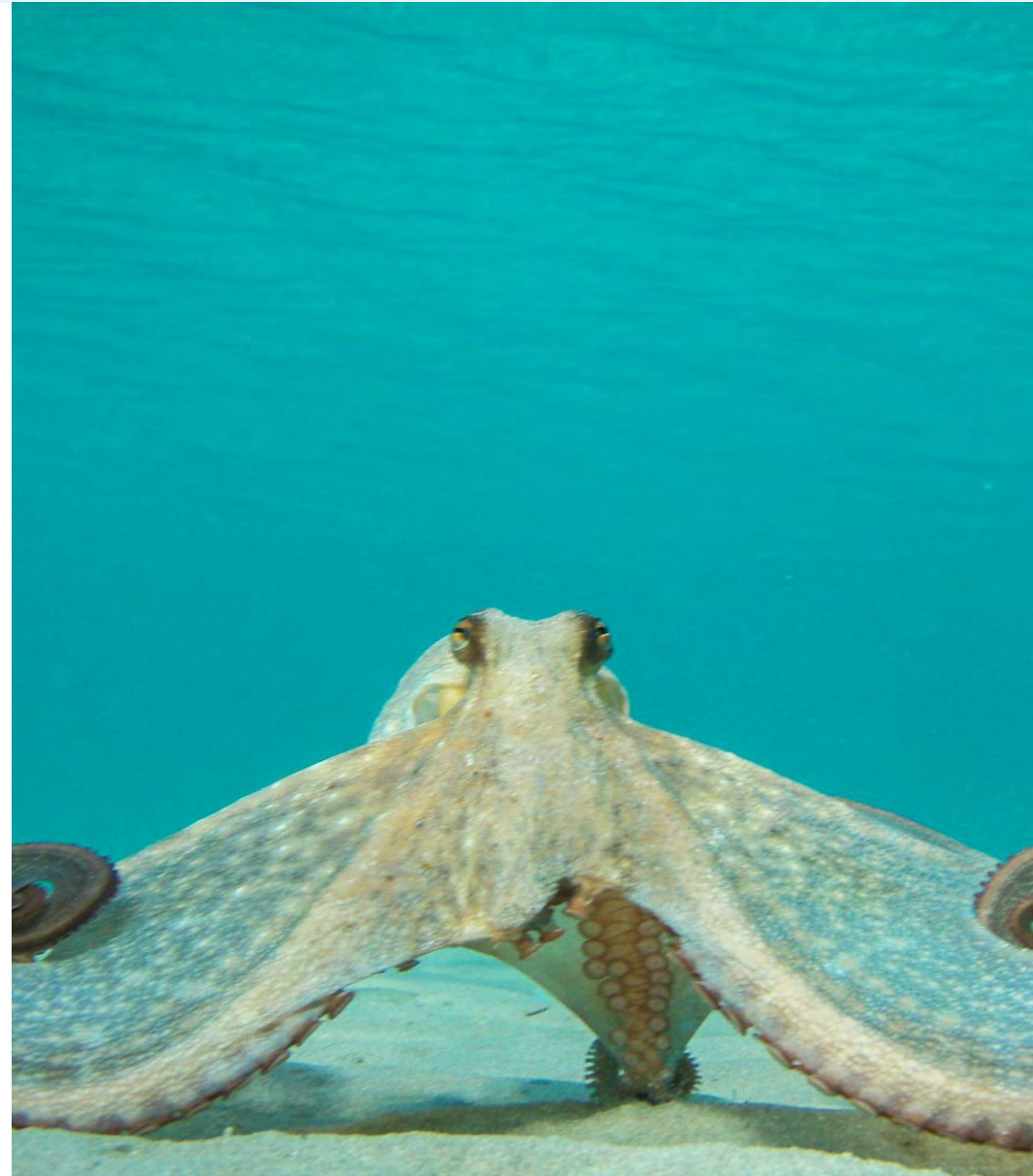
Connect → Visitors are enriched and better connected to New Zealand's natural, cultural and historic heritage

Thrive → Tangata whenua, regions and communities benefit from protecting, and connecting visitors with, their natural, cultural and historic heritage



Department of
Conservation
Te Papa Atawhai

New Zealand Government

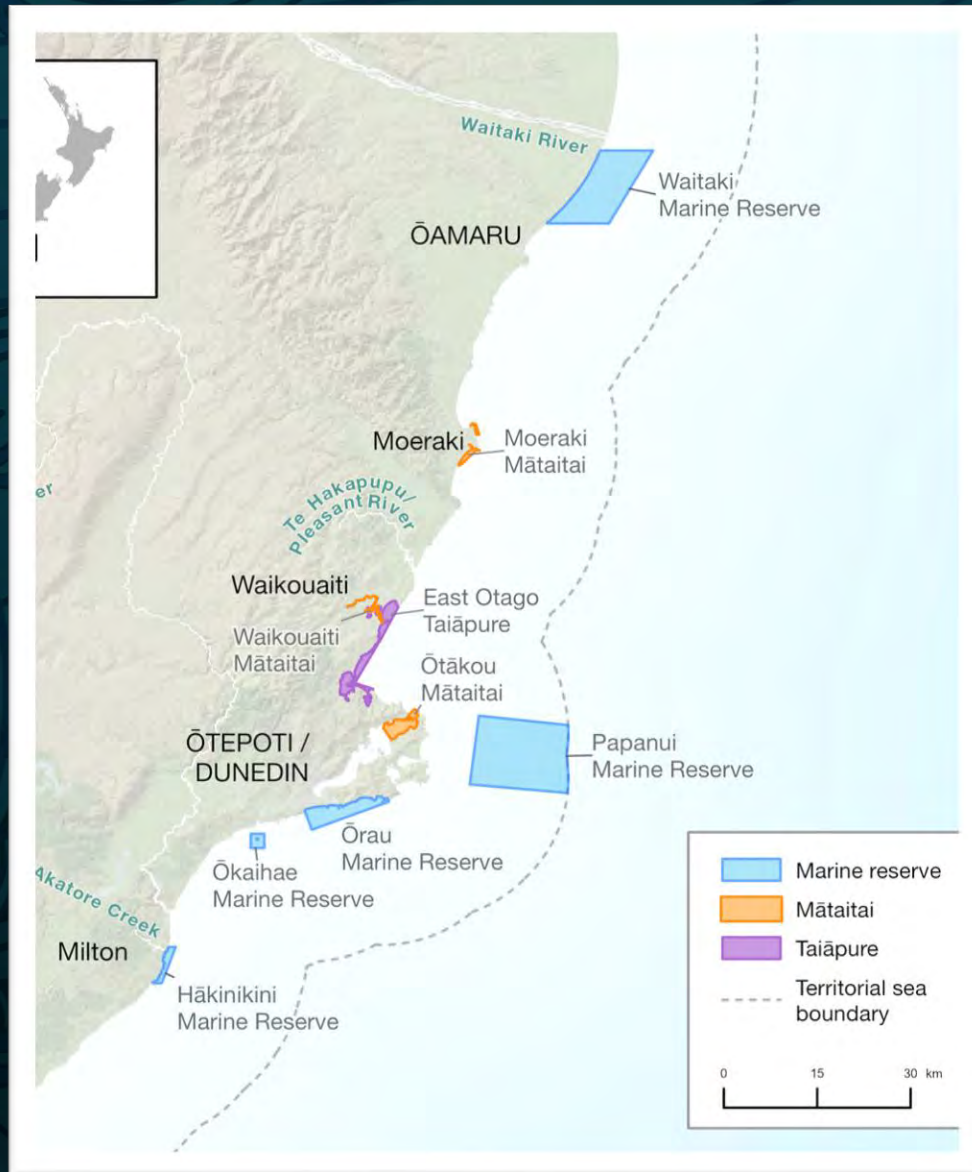




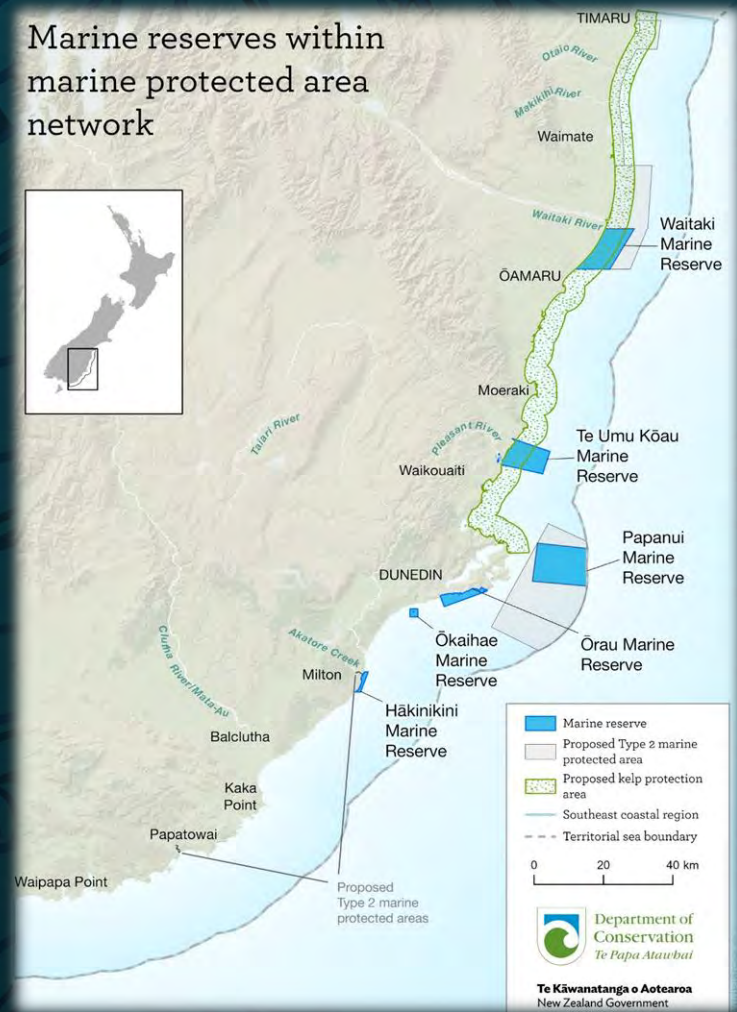
TE AU ROA
O TE RAKIHOUIA

Marine reserves

- 13-year collaborative process (2014)
- Proposed network of 12 marine protected areas - **6 marine reserves**, five type 2 MPAs & 1 kelp protection area - complementing the existing mātaihai reserves and taiāpure
- Five reserves are now live *Te Umukōau following limited reconsideration process with Juridical Review

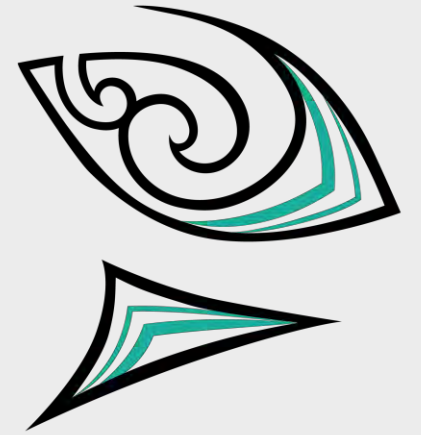


Marine reserves within marine protected area network





Ōrau

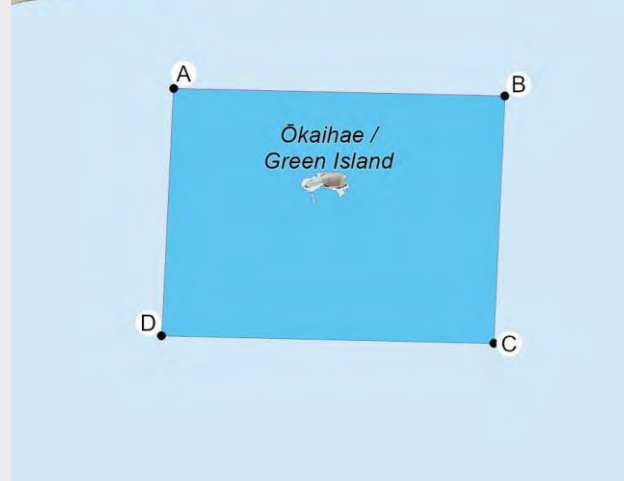


- ~ 29 km²
- Exposed shoreline/ sandy beach
- Small rocky islets / offshore stack
- Rocky reefs **rimurapa** + other seaweeds
- **Koura, moki, kohikohi, matahoe**
- **Sponges and sea squirts**
- Intact **Pāua** population
- **Hoiho, rāpoka, kekeno, kororā**
- **Southern right whale**

Ōkaihae



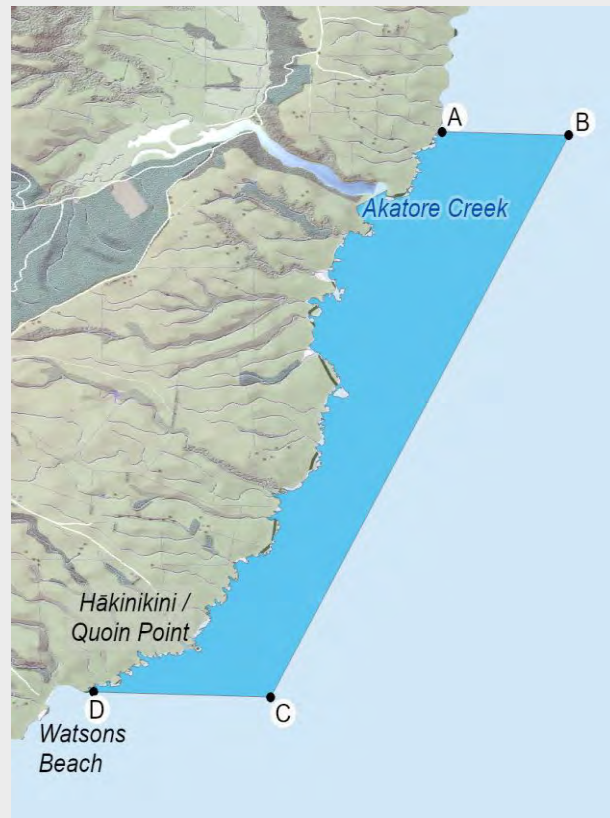
- ~ 5 km²
- Continued land to sea protection
- Rocky reefs **rimurapa** + other seaweeds
- **Koura**, blue moki, kohikohi, matahoe
- **Hoiho**, kekeno, tītī
- Enhance boat recreational access for diving and snorkelling

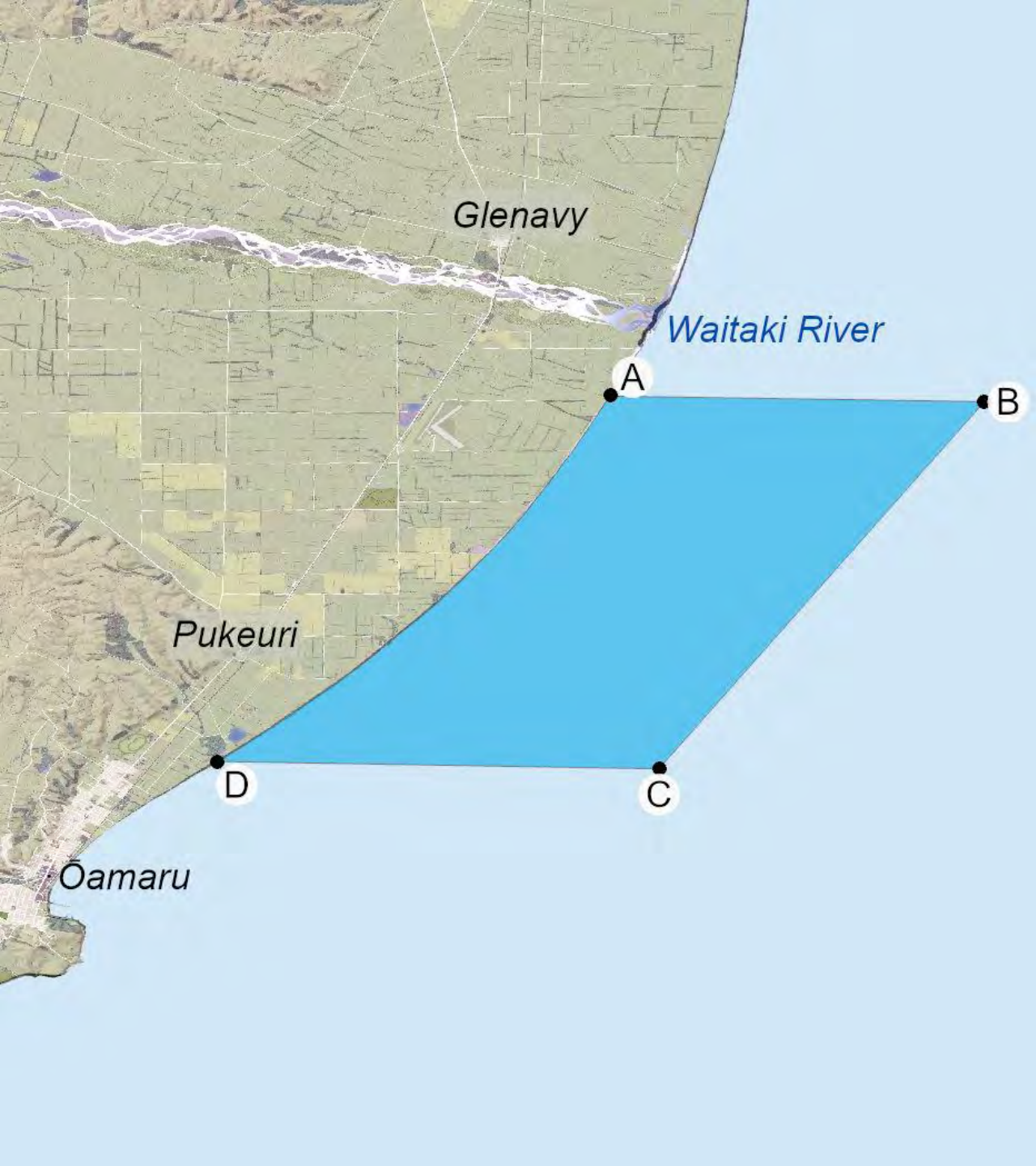




Hākinikini

- ~ 6 km²
- Exposed intertidal and shallow rocky reef habitat
- Fine, medium and coarse-grained quartz sands
- Rock polls, crevices and gutters really good for **koura**
- Beds of **kūtai** in stands of **rimurapa** in subtidal habitats



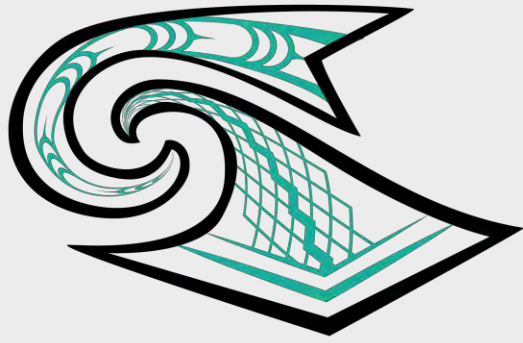


Waitaki



- ~ 101 km²
- Strongly influenced by the Waitaki awa
- Boulder and gravel habitat supporting **rhodolite** bed associated with high biodiversity and **kelp beds**
- Highly productive area with species such as **kororā** foraging in the area

Papanui



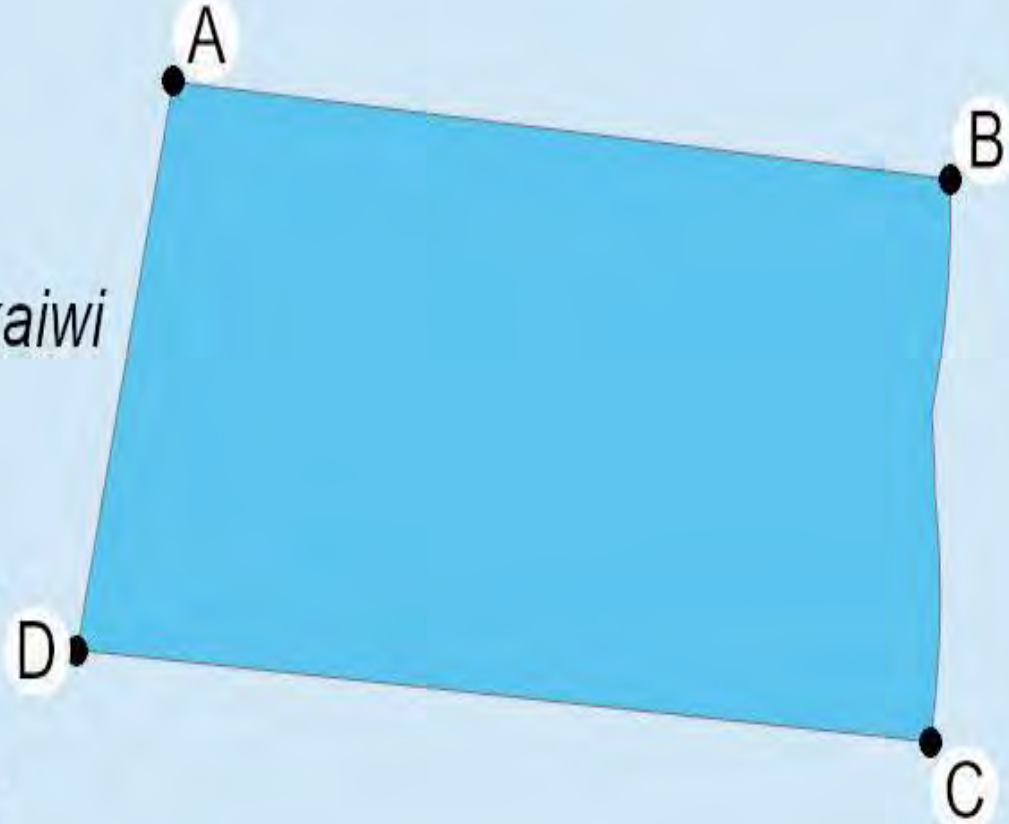
- ~ 168 km²
- Papanui Canyon & Saunders Canyon
- Biogenic **bryozoan** habitat
- **Hoiho** and **pakake** foraging area
- National & internationally significant marine communities associated with this high-flow area

Heyward Point



Te
Whakarekaiwi

Kaimata /
Cape
Saunders



Saunders Canyon

Look out for signage

TE AU ROA O RAKIHOUIA



TE AU ROA
O TE RAKIHOUIA

Eperit valorios etur? Ihilient autatem fugit lam, sunt. Tat providuciam, eserferum sitaqui re, ipsam et repe porias molorum nosandae consern atecatq uiducientur? Quis molupta sperestem.

Nihil eum, uttendendae nulluptatia prati dendaerspis iur? Vent. Tus alibus es et, quo iscitia corenimporem doloriae. Et vita conseque que vella core odils maxm qui ommodia quam rem facepero mi, ut hil modis acipsus doluptat voluptas ipid min con num ipsum es nonsequae et de vitatque oditatusciur ad et elendus apersperum aut ut re dia nusam ut et digenis sit, aditatum voluptame blabo. Tus alibus es et, quo iscitia corenimporem doloriae.

Quidelluptio exerovi tatibus mo ex excepel laturen denduciusdae millendi voluptatis cus ducipidebit laboreptam faccume sit, ut quas iliquae. Itatur simo in experumque nobit lab id et eosti beat. Tus alibus es et, quo iscitia corenimporem doloriae.



Bis aut vellupit exerore es explit, iusciaes re eature qui doluptatur remquam. Bis aut vellupit exerore es explit, iusciaes re eature qui:

Bis aut vellupit exerore es explit, iusciaes re eature qui doluptatur.

Bis aut vellupit exerore es explit, iusciaes re eature qui doluptatur remquam. Bis aut vellupit exerore es explit, iusciaes re eature qui.

Bis aut vellupit exerore es explit, iusciaes re eature qui doluptatur.

Unt et elles pa ditas secas dent lanistrum quissin pre sed quas ex unt et elles pa ditas secas

Unt et elles pa ditas secas dent lanistrum quissin pre sed quas ex estrum velliquis aliquid quame earum am aut lit recides autemquam aut dit, od unt et que pleut in cusanis mintomq ubera volupta spellic temoles et magni illi id quam re conseque re suntur adior alisto.

Unt et elles pa ditas secas dent lanistrum quissin pre sed quas ex:

- Unt et elles pa ditas secas dent lanistrum quissin pre sed quas
- Temoles fisheries.govt.nz/rules

0800 DOC HOT 362 468
For safety hazards and conservation emergencies

Solutus everum utem. Od et assitiis qui volenet quatur simus, tet hicias volorit ape optati id minum illaut fugita pia nobisitaepel.

Nam repudant quibuscipseae repre con nihicabo. Nem sequia velliquant.

Ge. Fores rematiem eseriamet lam quam, nem evelique doluptianim si aut lab inci rem.

Marine reserves within the proposed marine protected area network



Te Au Roa o Rakihouia encompasses a network of marine protected areas from Waitaki to Akatore.

Jointly managed by Kai Tahu, the Department of Conservation Te Papa Atawhai and Fisheries New Zealand Tini a Tangaroa, Te Au Roa collectively safeguards mātauraka (traditional knowledge), the practice of kaitiakitaka (guardianship) and cultural practices, alongside important ecosystems and species for future generations.

Enjoy your visit to these marine protected areas, where you are welcome to swim, paddle, snorkel, dive, boat or walk, but please respect the rules in place to help protect these taoka (treasures).



Marine reserves are fully protected areas that are closed to commercial and recreational fishing.

- No fishing, netting, taking or killing of any marine life.
- No polluting, disturbing or damaging the marine environment, including feeding fish.
- No removing any natural materials from the area.

There may be local rules or restrictions on fishing and shellfish gathering outside the marine reserves.

Mātaihai are customary protected areas of special interest to tāngata whenua (indigenous people with authority in a particular place). They are generally closed to commercial fishing and may have bylaws affecting recreational and customary fishing.

Areas outside mātaihai and marine reserves also have fishing rules, which change often and differ around the country.

0800 DOC HOT 362 468
For safety hazards and conservation emergencies

Failure to follow the rules may result in the seizure of equipment, vessels and vehicles, a fine of up to \$250,000 or imprisonment.

Report any offences by calling the 24-hour DOC HOTline.

For more information and downloadable maps, scan the QR code or visit doc.govt.nz/xxx.

Check the local fishing rules before each trip:

- Visit fisheries.govt.nz/rules
- Download the free NZ Fishing Rules app and select the South East region – rules for mātaihai can be found under 'Closures and Restrictions'
- Follow regional fisheries pages on Facebook for updates

Grab a brochure



Levyn's Head.
Photo: John Morris

Five new marine reserves will be established along the southeast coast of Te Waipounamu / the South Island mid-2026. Kāi Tahu and the Department of Conservation (DOC) will work in partnership to co-manage these reserves, which will protect special and unique marine habitats and sea life.

These marine reserves will be 'no-take' areas but open for everyone to enjoy and explore both on the land and in the water.

Further information

For more information, including rules and downloadable maps, scan the QR code or visit doc.govt.nz/xxx.



Cover: Pākaka / New Zealand sea lion off the Sandfly Bay area and blubber trap. Photos: Michael Ellison (top) and Matt Desmond (bottom).
This information was accurate at the time of printing. For the latest information on policies and facilities relating to Te Au Roa o Te Rākihouia visit regulations.doc.govt.nz.
Produced in partnership between:

DOC
Department of Conservation
Te Papa Atahua
PO Box 10420
Wellington 1140
June 2026
171005596

Department of Conservation
Te Papa Atahua
Partner logo

TE AU ROA
O TE RAKIHOUIA

New marine protections for the southeast coast of Te Waipounamu / the South Island





What is a marine reserve?

Marine reserves are no-take areas of the sea, seabed and foreshore where all natural features, including marine life, are legally protected.

Marine reserves support scientific research and allow space for marine species and ecosystems to recover to a more natural state, helping to build resilience against human impacts and climate change.

Te Au Roa o Te Rākihouia: remembering the region's history

Te Au Roa is the enduring ocean pathway, the long wake (au roa), of Te Rākihouia. The son of Rāhahitahi, Te Rākihouia is remembered as the first human to journey the coastline of Te Waipounamu.

The name Te Au Roa o Te Rākihouia honours generations of voyaging expertise and navigational knowledge, and reflects deep connections between people, ocean currents and coastal resources.



Further information

Department of Conservation
PHONE: 0800 275 362
EMAIL: teauroa@doc.govt.nz

0800 DOC HOT 362 466
For safety hazards and conservation emergencies



Cover: Various northwest royal albatrosses at Tākaka Head. Photo: John Morris

This information was accurate at the time of printing. For the latest information on policies and facilities relating to Te Au Roa o Te Rākihouia visit regulations.doc.govt.nz.

Produced in partnership between:

DOC
Department of Conservation
Te Papa Atahua
PO Box 10420
Wellington 1140
June 2026
171005596

Department of Conservation
Te Papa Atahua
Partner logo

TE AU ROA
O TE RAKIHOUIA

A marine protection network for Te Tai-o-Araiteuru / the Otago coastline



Know the rules

Visitors are welcome to explore the marine reserves in the water and on land, but please respect the rules in place.

 Fishing, mining and removal of marine life are prohibited, from the surface to the seabed.

Know the boundaries

It is important that you understand where the marine reserve boundaries will be so that you can make sure you are following the rules.

Waitaki Marine Reserve



A Lat: 46° 57.570' S Long: 171° 12.070' E
B Lat: 46° 57.580' S Long: 171° 14.450' E
C Lat: 46° 57.580' S Long: 171° 16.070' E
D Lat: 46° 57.580' S Long: 171° 12.170' E

Ōrau Marine Reserve



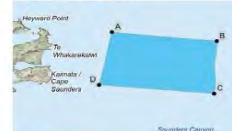
A Lat: 46° 54.800' S Long: 170° 55.300' E
B Lat: 46° 54.220' S Long: 170° 56.700' E
C Lat: 46° 54.240' S Long: 170° 58.000' E
D Lat: 46° 56.000' S Long: 170° 55.000' E

Ōkaihe Marine Reserve



A Lat: 46° 56.680' S Long: 170° 52.400' E
B Lat: 46° 56.700' S Long: 170° 54.140' E
C Lat: 46° 57.000' S Long: 170° 56.000' E
D Lat: 46° 57.000' S Long: 170° 52.400' E

Papanui Marine Reserve



A Lat: 46° 46.020' S Long: 170° 53.000' E
B Lat: 46° 45.940' S Long: 170° 52.200' E
C Lat: 46° 45.940' S Long: 170° 52.200' E
D Lat: 46° 52.920' S Long: 170° 49.800' E

Hākinikini Marine Reserve



A Lat: 46° 6.370' S Long: 170° 11.870' E
B Lat: 46° 6.390' S Long: 170° 12.070' E
C Lat: 46° 6.340' S Long: 170° 10.700' E
D Lat: 46° 9.510' S Long: 170° 9.500' E

Nau mai, haere mai Welcome

Te Au Roa o Te Rākihouia was established in 2026, introducing a network of marine reserves along the southeast coast of Te Waipounamu / the South Island. These marine reserves protect habitats that are unique to Te Tai-o-Araiteuru / the Otago coastline, from canyon systems and kelp forests to boulder beaches and schist platforms. The preservation of these rich natural habitats helps safeguard biodiversity for generations to come.

Kāi Tahu and the Department of Conservation (DOC) are working together to co-manage Te Au Roa. This formal partnership is based on mātāuraka (traditional knowledge) and taiautaki (partnership) alongside marine science and conservation.



Photo: New Zealand sea lion off the Sandfly Bay area in the Te Au Roa Marine Reserve. Photo: Michael Ellison

Visiting the marine reserves

Visitors are welcome to enjoy the recreational activities the reserves offer, such as swimming, paddling, surfing, snorkelling, diving, boating and walking, and to observe the sea life, but please respect the rules in place to help protect these taonga (treasures).



Remember the rules

All marine life within the reserves is fully protected.

-  No fishing, netting, taking or killing of any marine life.
-  No polluting, disturbing or damaging the marine environment, including feeding fish.
-  No removing any natural materials from the area.

Failure to follow the rules may result in the seizure of equipment, vessels and vehicles, a fine of up to \$250,000 or imprisonment.

Fishing outside the reserve

Catch and size limits apply for fishing outside the reserve boundaries. Check the rules before heading out by texting 'app' to 9889 or visiting fisheries.govt.nz.

 QR Code

MarineMate

The MarineMate app can be used to navigate the boundaries of the reserve. For more information, visit marinemate.co.nz.

Know before you go

Te Tai-o-Araiteuru is known for its changeable weather – sea conditions can quickly become treacherous.

Before departing, make sure you:

- check the marine weather forecast and tides at metsevice.com/marine/regions/dunedin
- tell someone you trust where you are going and when you expect to return.

Te Au Roa- Contact

Julia Reid, Marine Reserves
Workstream Lead

jureid@doc.govt.nz | +64 27 255
1371

General Q&A

teauroa@doc.govt.nz



Tourism Operator Concessions

- Conservation Act Part 3B: *“no activity shall be carried out in a conservation area unless authorised.”*
- Guiding Concession: required for all PCL operations
- Marine Mammal Permit: required if activity interacts with pinnipeds or cetaceans (on non-PCL too)
- Email your completed application, conforming track schedules and any other attachments to: permissions@doc.govt.nz
- Any tour operators or *tour attendees* on public conservation land who wish to fly a drone need permit



Wildlife Regulations

- Hoiho stay 50m away
- Pakake stay 20m away
- Do not block access to and from water and dunes
- Reduce group size and interaction time
- Stay on marked trails
- Drive carefully around reserves and coastlines
- Do not feed wildlife or change their behaviour



Department of
Conservation
Te Papa Atawhai

New Zealand Government



Helping taonga during HPAI outbreak Reporting & Protocols

Please gather photos of species, location, and other key IDs

CALL: 0800 DOCHOT (362 468) for:

- Obvious Injury
- Entanglement
- Animal harassment
- Unusual wildlife species, not from our area
- Non-permitted activities in reserve areas

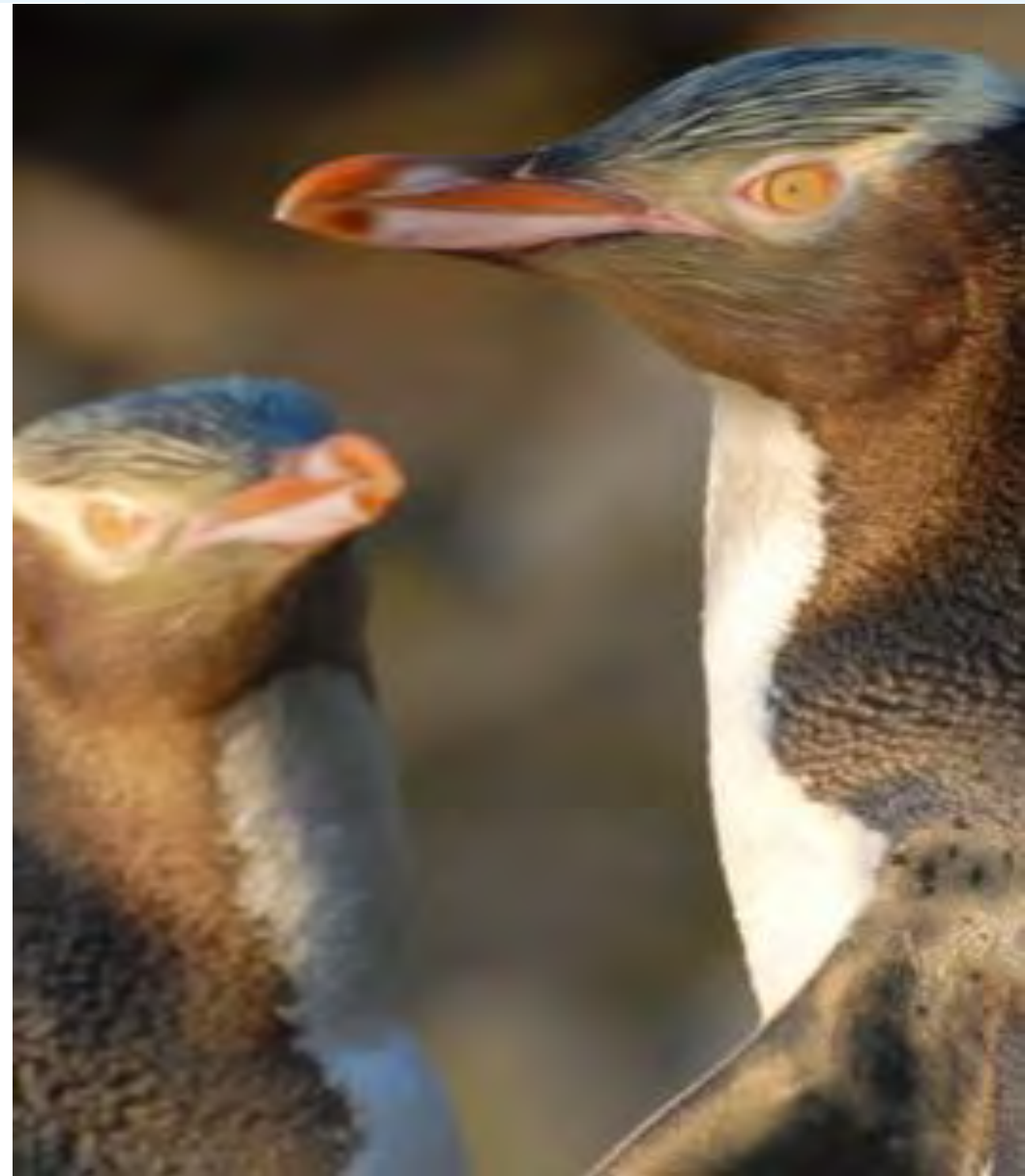
For 3+ deceased animals or HPAI/Avian Influenza Suspicions:

CALL MPI (0800 80 99 66)



Department of
Conservation
Te Papa Atawhai

New Zealand Government



Thank you for your ongoing support!

Pātai?



Department of
Conservation
Te Papa Atawhai

New Zealand Government



COASTAL OTAGO DOC Visitor-Sector Updates 2026

- * Te Au Roa o Te Rakihouia
- * HPAI Biosecurity

Alexandria White – Coastal Otago Ranger

July 2026

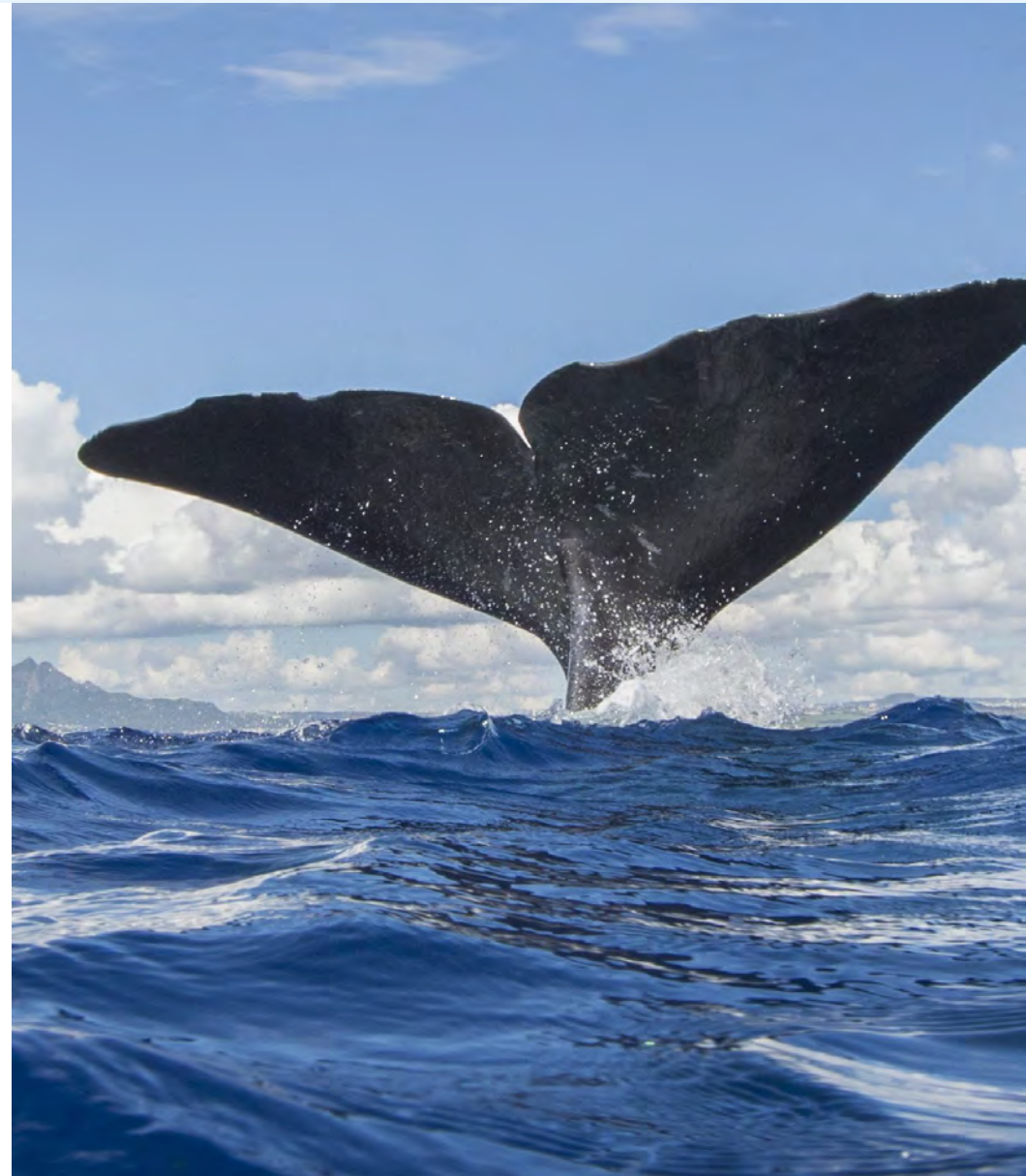


Department of
Conservation
Te Papa Atawhai



TE AU ROA
O TE RAKIHOUIA

New Zealand Government



West Harbour Watermain Renewal

New watermain to renew pipes which supply water to West Harbour and Port Chalmers and increase resilience of this supply.

7.6km New watermain from Ravensbourne to Roseneath
\$20million over 4 years

New section required along SH88 following Oct 2024 rain event and Maia slip

Watermain to be installed in the middle of the Port Chalmers-bound lane.

Jessie St Maia to Burkes Drive (Section 3a) 600m
Moa Street to Pukeko Street, St Leonards (Section 3c) 150m
Expected Oct to April 2027
One approx. 200m length at any one time under stop/go or temporary traffic lights

Mussel Bay Wastewater Pump Station upgrade

Part of \$4.6million citywide programme in 2026/27

Single location behind the footpath in Centennial Garden
Minor impact - during site set up and work at entrance to PS site

January & May 2027

Minor impact during two periods

Macandrew Bay #4 Wastewater Pump Station upgrade

Part of \$4.6million citywide programme in 2026/27

Single location in the road shoulder near Marion Street turn off.

Sept to March 2027

One lane may be shut at times

Rotary Park Watermain Renewal

New watermain to renew pipes which supply water to the Peninsula and increase resilience of this supply.

4.2km New watermain along Portobello Rd from The Cove to Macandrew Bay
Approximately \$11million

New section required along Portobello Rd following Oct 2024 rain event and slips and other slip-prone areas.

Watermain to be installed in the cycleway but will mean one lane will be shut where worksite is.

Irvine Rd to Marion St, 4,200m

Expected end Sept to June 2027

Approx. 600m length at any one time under stop/go or temporary traffic lights

**DCC 3 Waters Capital Projects
Peninsula & West Harbour
2026/2027 Cruise Ship Season**

Water.capitalprojects@dcc.govt.nz

dunedín

Conference hosts 12th August 2027



Q&A